



NARAYANA

COLLEGE OF ALLIED HEALTH SCIENCES

CHINTHAREDDYPALEM, NELLORE - 524003, ANDHRAPRADESH, INDIA.

Recognized by Govt. A.P. India.

Affiliated to Dr. YSR University of Health Sciences, Vijayawada (A.P.). India.

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Ref. No. : NCAHS/SGRC/Committee/2025-26

Date : 03th March 2025

Details of Student Grievance Redressal Committee (SGRC) and Ombudsperson

Objective:

The Student Grievance Redressal Committee (SGRC) is constituted to address and resolve grievances of students in a fair, transparent, and time-bound manner, ensuring a conducive academic environment in accordance with UGC regulations.

Sr. No.	Constitution	Name & Address of the Member	Contact Number	Email ID	Designation
1	A Professor - Chairperson	Dr. K. VAHEDA BEGAM	8897029991	ncbpcpmc23@gmail.com	Chairman
2	Four Professors / Senior Faculty Members of the Institution as Members	Dr. R. SUMAN BABU	9866567467	dnsumanbabu@narayanamedicalcollege.com	Member
3		Dr. P. SASI KALA	9491042994	drsasisatish@gmail.com	Member
4		Dr. B. SOWJANYA	9989320024	phanisowii hotmail.com	Member
5		Dr. K. KRISHNA CHAITANYA	9849086480	chaithu@gmail.com	Member
6	A representative from among students of the college to be nominated on academic merit / excellence in sports / performance in co-curricular activities	R.SUKEERTHI	9989148939	ramachandrunisukeerthi17@gmail.com	Special Invitee
7	Ombudsperson	MR. SHAIK MOHD ISMAIL	9849034118	Sismail4118@gmail.com	Ombudsperson

Functions of SGRC:

- To receive and consider grievances submitted by students.
- To conduct inquiries and hearings, if necessary.
- To recommend appropriate corrective measures.
- To ensure that grievances are addressed within the stipulated time.
- To maintain records of grievances and resolutions.

Types of Grievances Addressed:

- Academic issues (evaluation, attendance, teaching-learning)
- Administrative issues
- Examination-related grievances
- Discrimination, harassment, or unfair practices
- Any other student-related concerns

Procedure for Redressal

- Student submits grievance in writing or through the designated online portal.
- SGRC acknowledges receipt within 7 working days.
- Inquiry/hearing conducted, if required.
- Resolution communicated to the student within 15–30 days.




PRINCIPAL
Marayana College of Allied Health Sciences
Chinthareddypalem Nellore